

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventors:	James J. Crow; Dennis L. Parker		
Assignee:	Motive, Inc.		
Title:	DISTRIBUTED SERVICES ARCHITECTURE THROUGH USE OF A DYNAMIC SERVICE POINT MAP		
Application No.:	09/542,273	Filed:	April 4, 2000
Examiner:	Liang Che A. Wang	Group Art Unit:	2155
Docket No.:	MTV0016US	Confirmation No.:	5239

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Austin, Texas  
May 8, 2007

MAIL STOP RCE  
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**AMENDMENT AND REMARKS ACCOMPANYING**  
**REQUEST FOR CONTINUED EXAMINATION**

Dear Sir:

This paper and the accompanying Request for Continued Examination (RCE) are being submitted in response to the Notice of Appeal which was received at the U.S. Patent and Trademark Office on February 8, 2007. Accompanying this response is a one-month Petition Under 37 C.F.R. § 1.136 for Extension of Time setting a new time for response of May 8, 2007. Further examination and reconsideration are respectfully requested in view of the following amendments and remarks.

**No Amendments to the Specification or Drawings** are contained in this paper.

**Amendments to the Claims** are reflected in the listing of claims which begins on **page 2** of this paper.

**Remarks** begin on **page 9** of this paper.